



FEDERAL TRADE COMMISSION PROTECTING AMERICA'S CONSUMERS

FTC Sending Refund Checks Totaling More Than \$1.3 Million to Consumers Tricked into Paying Up-front for Shoddy, Off-brand Products

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FOR RELEASE

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The Federal Trade Commission is mailing 6,192 refund checks totaling more than \$1.3 million to people defrauded by Oro Marketing, Inc., a telemarketing scheme that targeted Spanish-speakers with false promises that they could make money by reselling high-end goods such as Gucci and Ralph Lauren. The FTC alleged the company charged more than \$400 per package but delivered only shoddy, off-brand products. Defrauded consumers will get nearly a third of their money back, with the average check totaling \$216.

[The order settling the FTC's complaint](#) permanently barred the principal defendants from all telemarketing to consumers and required them to turn over virtually all of their assets to provide money for refunds.

Analytics is the refund administrator responsible for mailing these checks. The checks will expire after 60 days. These are legitimate checks, and the FTC urges people to cash them before they expire. The FTC never requires consumers to pay money or provide account information to cash a refund check.

The Federal Trade Commission works to promote competition, and [protect and educate consumers](#). You can [learn more about consumer topics](#) and file a [consumer complaint online](#) or by calling 1-877-FTC-HELP (382-4357). Like the FTC on [Facebook](#), follow us on [Twitter](#), read our [blogs](#) and [subscribe to press releases](#) for the latest FTC news and resources.

Contact Information

MEDIA CONTACT:

Mitchell J. Katz,
Office of Public Affairs
202-326-2161

CONSUMER REDRESS HOTLINE: 1-855-719-1931



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